

myConnect®

Cloud Based Mobile Emergency Response System



How We Do It

Mytrex's systematic approach to designing PERS is unique; Mytrex utilizes its vast experience and knowledge gleaned from designing not only PERS, but also the monitoring software and hardware that is used to monitor PERS. Furthermore, Mytrex's main business function is to design and manufacture PERS. As a result, those who purchase the myConnect can rest assured that the product has been designed with their best interest in mind.

The myConnect

Your Personal Emergency Mobile System

Introducing the myConnect the new mobile personal emergency response system from Mytrex. With the addition of the myConnect to the Mytrex family of devices Mytrex continues the mission to future proof the medical alert industry.

The myConnect is small, lightweight, water resistant and easy to use.

myConnect operates on 4G LTE network and utilizes GPS and Wi-Fi for location-based services.



myConnect is fully integrated into the cloud based myLink platform, this means full control over each setting for every client:

- View the status of the device.
- Chime to locate lost device.
- Change the speaker\Microphone volume
- Fully customizable Vibrate, LED, and Voice Prompts parameters to match your customers' needs.
- One SKU two operating modes (Basic, Advanced) see table below.
- Point myConnect to your monitoring center of choice.
- Push messages to the device for increased testing and compliance.
- Automatic firmware updates "over the air" (FOTA), so that all of your devices have the same firmware and feature sets as the myConnect platform continues to evolve.
- Multiple Language support: English, Spanish, French and more.

The myConnect has dual operating modes: "Advanced" and "Basic"

Advanced Mode

- 2-5 days of battery life.
- Instantly sync over the air updates.
- myConnect makes outbound call ~6 seconds after help button is pressed.
- Allows for Fall Detection feature to be enabled.
- Remotely locate device through myLink (WiFi and GPS).
- Chime to locate lost device.

Basic Mode

- 45+ days of battery life.
- Fall Detection feature is automatically disabled and cannot be used.
- All changes require cradling of the device, or update on the next scheduled ping.
- myConnect makes outbound call ~30 seconds after help button is pressed.

Specs:

Dimensions: 2.6" L x 1.5" W x .62" D

Weight: 1.55 oz. (or 44 grams)

Enclosure: IP 67

Cellular: AT&T 4G LTE certified Cat-1 voice and data Certifications:

FCC, CE, IC, PTCRB, SARS, UL, AT&T

Battery Life: Basic Mode 45+ days | Advanced Mode 2-5 days

Location Services: GNSS, Wi-Fi

Activity step counter

myConnect from Mytrex is the next evolution in mobile PERs and is designed with both the end user and dealer in mind.

myConnect embodies Mytrex's "low cost of ownership" mantra; one unit, one SKU, multiple options.



myLink Cloud-Based Portal

The addition of the myLink portal allows dealers to have unsurpassed flexibility, customization, and real time diagnostics. Never wonder about the status of a unit in the field again; simply log into myLink and ping the device. Real time status updates, reporting, and diagnostics are only a ping away.



Dealer Support

877.801.6551

dealersupport@mytrexinc.com

